

Scannet is a technology based security company.

We provide various software to various companies, we are architects of software , we do not operate the software. It is important to note that Scannet does not hold any data, we do not have direct access to any data, nor we do not control any data.

The process for creating alerts is controlled between a network of businesses who independently connect.

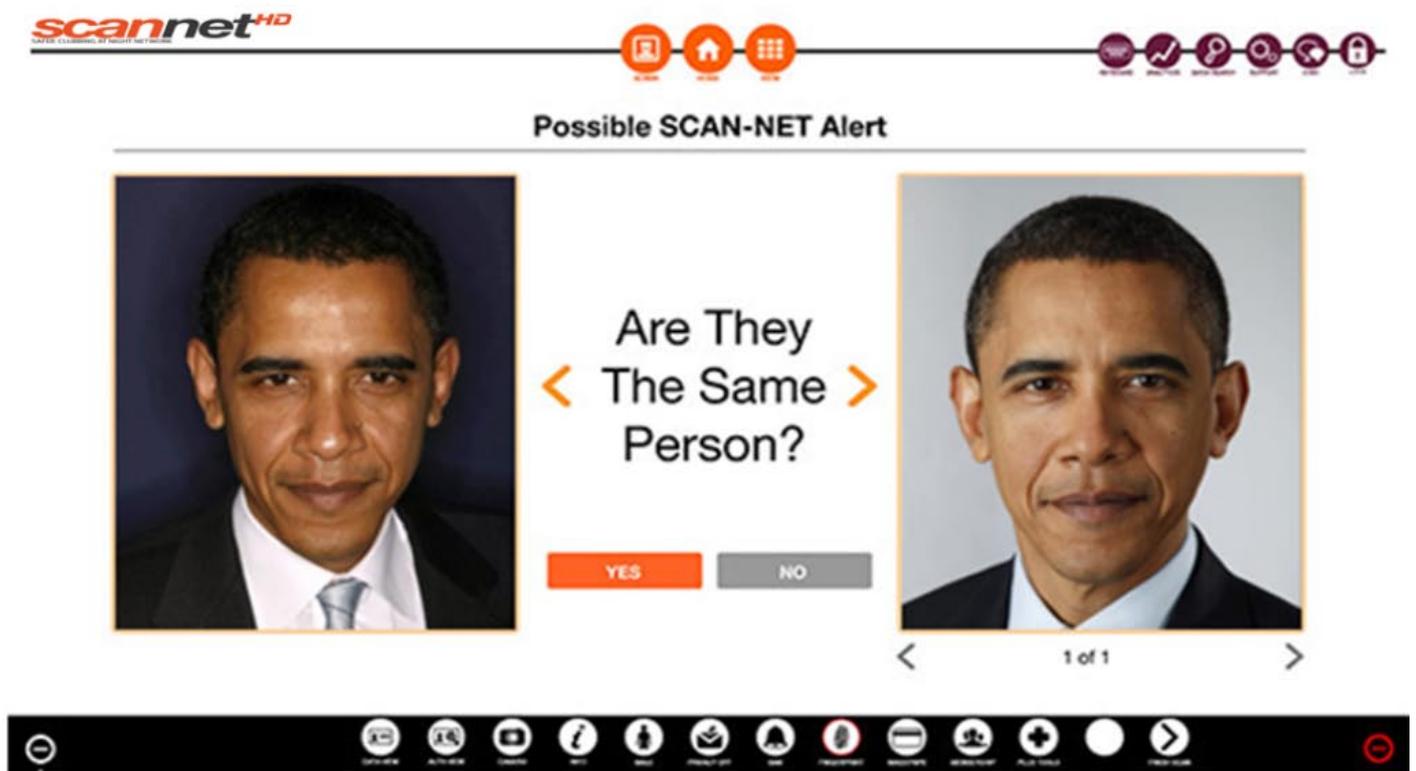
The **SCAN NET** Software Alert system – How does it work?

When an Alert is shared, personal details are not provided to participating venues, basic data is delivered in an encrypted format that is released when a percentage of random factors are the same as those presented by the newly arrived customer.

There is no searchable database of an “Alerted” individuals name on a **SCAN NET**

When this happens an “ALERT” not a “BAN” is raised and an image of the new customer and the image of the customer with the “ALERT” are raised side by side.

The operator is asked the question: ARE THESE TWO PEOPLE THE SAME PERSON?



If they are, then the Operator is asked: DO YOU WANT TO SEE THE ALERT?

Operator will then see The reason for the alert, The originating location, The date of the alert, Any other notes.

Operator is then asked:

DO YOU WANT THIS PERSON TO ENTER THE VENUE?

At this stage they will normally speak with customer and make their own judgement as to whether or not to allow that customer to enter.

It is perfectly normal at this stage for the operator to allow the patron entry at this time, the operator having had the opportunity to make an informed decision and having discussed the expected behaviour for guests visiting their premises.

However, there will be times when the operator deems that it would be in the interests of the licensing objectives to deny access to the individual.

Scannet cannot in anyway influence the behaviour or decisions of customers that use any of its softwares, It is like asking Microsoft to influence what is written on a Word document.

We will however, when we can, pass on your requests to the originating alert venue.

Please, send an email to **info@scannet.com.au** with the following information:

1. Your full name
2. Your Age
3. Mobile Number
4. Email Address
5. Date of Birth
6. Date of Entry
7. Time of Entry
8. Venue Name
9. Venue Town

Which venue do you think the originating ban came from?

1. Venue Name
2. Venue Town
3. An image of your ID
4. Any mitigating evidence, comments, requests that you would like IDscan to forward to the venue.

Please allow 14 – 21 days for a response.

Kind Regards,

ScannetHD Team

T: 1800 261 034

E: info@scannet.com.au

W: www.scannet.com.au